Bill Fail?Contract- not billed/order not in selc

Meter read correction required after move out date

Example is: for one customer move out has been done on 28.03.2011 , now i want to change this date to 30.3.2011.

**Solution:**

As long as there is no Move out against the contract (ie MO date of 12/31/9999), the system allows the MI date to be changed. However, if a MO for a particular contract has taken place, the system errors out the process.

Further, within the same installation the MI date change of the previous Move In document is not possible whereas the latest MI date can be changed.

Before you execute change move-out process, if you want to reverse meter readings related to device removal then you can follow steps below:

1. If you see meter reading with read reason 12 (Meter reading at technical removal) on 28.03.2011, then use transaction code EL50 and reverse the technical removal against the device.

2. If you have meter reading with read reason 22 (Meter reading at billing-rel. removal) on 28.03.2011, then use transaction EL34 and install the device on 29.03.2011. This will either remove the meter reading entry with reason code 12.

3. If you want to technical install device, then use transaction code EG33.

I would recommend to use change move-out document step (where you can change move-out date) in the existing move-out document instead of reversing move-out and re-generating a new move-out document.